COVID19 AND THE BLOOD SERVICE
MEET DEMAND : MAINTAIN SAFETY

Create space to meet demand
• Extend collection hours - create opportunities for donation
• Adjust the centre's layout - space donor beds and waiting chairs, use outdoor areas if appropriate
• Direct the flow of people one way, eg. floor markings and arrows
• Place physical barriers to encourage social distancing (e.g. chairs, screens, tape)
• Ventilate - create airflow with fans and air-conditioning, or open windows and doors (if appropriate)

Ensure changes adhere to quality and GMP standards, and don't introduce new risks

Healthy donors to meet demand
• Triage donors on arrival (with signs or verbally) - ask about recent travel, vaccination, exposure and do a temperature check
• Log every donor in the centre for contact tracing
• Ask donors to attend appointments without additional visitors (e.g. family, friends)
• Educate donors on blood donation safety and why we need donations - use posters, videos, social media
• Provide information to reassure donors; let donors know what is being done to keep them safe and well (e.g. posters informing them of regular cleaning)

Donors feel safe and stay well, donations continue

Safe staff to meet demand
• Create staff bubbles, rostering staff in groups with minimal cross over between groups, to reduce exposure
• Minimise the number of personnel on each shift
• Stagger breaks so fewer staff use communal meal areas
• Encourage staff and provide time to get vaccinated
• Stay home if feeling unwell

Staff are safe and can continue their life-giving work

Everyone - keep up the basics
• Wear masks while in the donor centre
• Wash or sanitise hands on arrival and after donation
• Infection control - sanitise donor beds and chairs between each donor and regularly clean surfaces
• Social distancing - 1.5m between everyone at all times
• If you feel unwell or develop symptoms, go home immediately, get tested and self-isolate until you receive a negative result

Want more information? Need help?
Contact gapsecretariat@redcrossblood.org.au or visit our website globaladvisorypanel.org

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