

# COVID19 AND THE BLOOD SERVICE MEET DEMAND: MAINTAIN SAFETY



### Create space to meet demand

- Extend collection hours create opportunities for donation
- Adjust the centre's layout space donor beds and waiting chairs, use outdoor areas if appropriate
- Direct the flow of people one way, eg. floor markings and arrows
- Place physical barriers to encourage social distancing (e.g. chairs, screens, tape)
- Ventilate create airflow with fans and air-conditioning, or open windows and doors (if appropriate)

Ensure changes adhere to quality and GMP standards, and don't introduce new risks

#### Donor centre is a place of wellness



## Healthy donors to meet demand

- Triage donors on arrival (with signs or verbally) ask about recent travel, vaccination, exposure and do a temperature check
- Log every donor in the centre for contact tracing
- Ask donors to attend appointments without additional visitors (e.g. family, friends)
- Educate donors on blood donation safety and why we need donations use posters, videos, social media
- Provide information to reassure donors; let donors know what is being done to keep them safe and well (eg. posters informing them of regular cleaning)

#### Donors feel safe and stay well, donations continue

#### Safe staff to meet demand

- Create staff bubbles, rostering staff in groups with minimal cross over between groups, to reduce exposure
- Minimise the number of personnel on each shift
- Stagger breaks so fewer staff use communal meal areas
- Encourage staff and provide time to get vaccinated
- Stay home if feeling unwell

#### Staff are safe and can continue their life-giving work



## Everyone - keep up the basics

- Wear masks while in the donor centre
- Wash or sanitise hands on arrival and after donation
- Infection control sanitise donor beds and chairs between each donor and regularly clean surfaces
- Social distancing 1.5m between everyone at all times
- If you feel unwell or develop symptoms, go home immediately, get tested and self-isolate until you receive a negative result

Want more information? Need help?

Contact gapsecretariat@redcrossblood.org.au or visit our website globaladvisorypanel.org